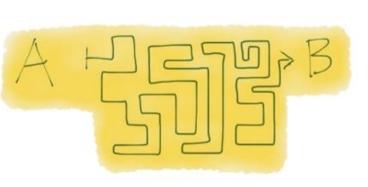
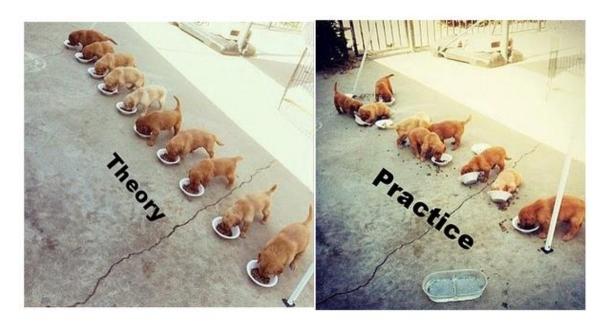
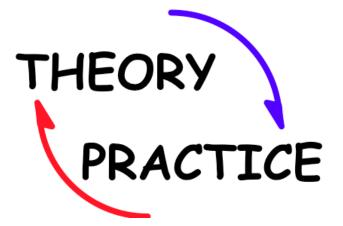


Theory:  $A \vdash \longrightarrow$ 

Practice:

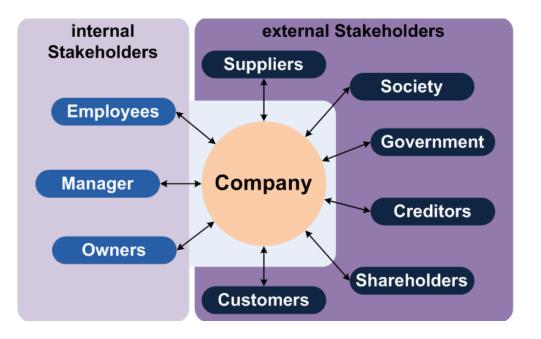








# - A STAKEHOLDER THEORY APPROACH







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Public

# There is a Difference Board of \*\*\*\*\*\*\*\*\*\*\* Stakeholders \*\*\*\*\*\*\*\*\*\*\* Shareholder Stakeholder

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- A STAKEHOLDER THEORY APPROACH



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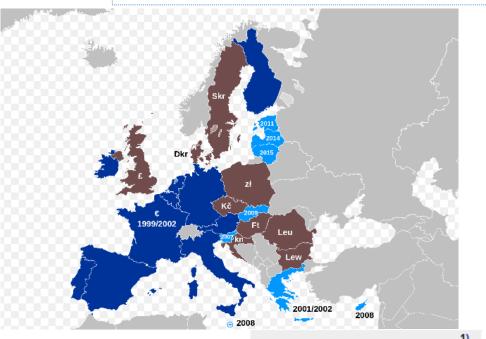






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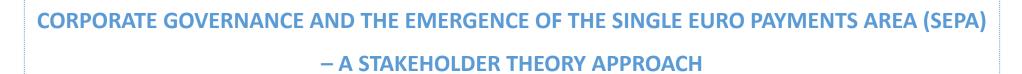




# 2014 (EUR millions)

	Euro area <sup>1)</sup>
1. Total value of transactions	142,922,360
2. Credit transfers	131,261,150
3. Direct debits	6,362,792
4. Card payments <sup>2)</sup>	1,353,224
5. E-money payment transactions	73,102
6. Cheques	2,858,301
7. Other payment services	1,008,220









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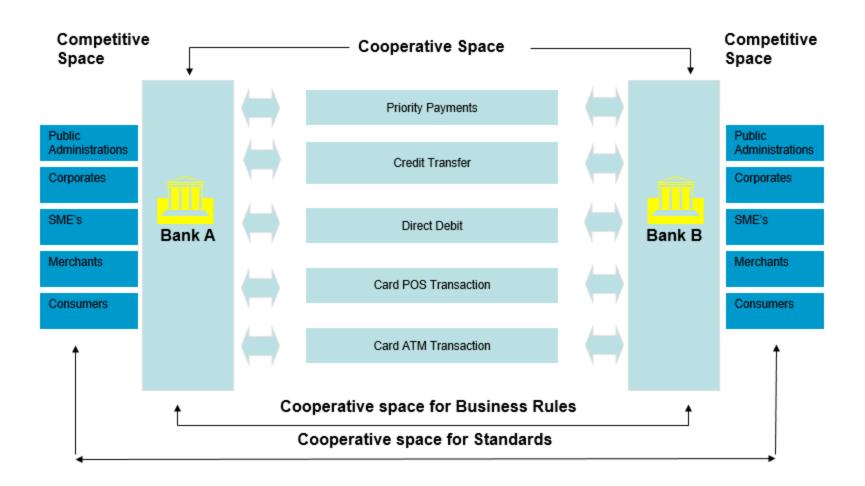
#### 34 SEPA MEMBERS EU Member State with euro as currency Countries EU Member State with currency other than the euro Non-EU SEPA country EU Member States EU Member States Non-EU non-SEPA country Not in Eurozone in Eurozone Austria Bulgaria Belgium Croatia Czech Republic Cyprus Estonia Denmark Finland Hungary France Poland Germany Romania Sweden Greece Ireland United Kingdoom Italy **Non-EU Member States** Latvia Lithuania Iceland Luxembourg Liechtenstein Malta Norway Netherlands Switzerland Portugal Monaco Slovakia San Marino Slovenia Spain

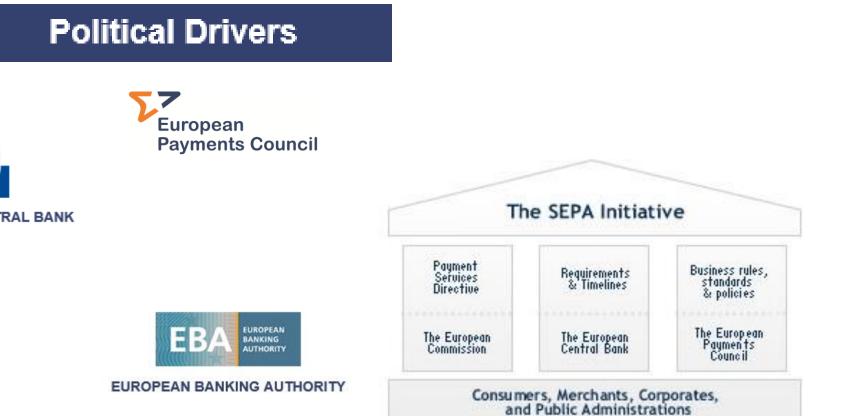
# - A STAKEHOLDER THEORY APPROACH



#### 34 SEPA MEMBERS EU Member State with euro as currency Countries EU Member State with currency other than the euro Non-EU SEPA country EU Member States EU Member States Non-EU non-SEPA country Not in Eurozone in Eurozone Austria Bulgaria Belgium Croatia Czech Republic Cyprus Estonia Denmark Finland Hungary France Poland Germany Romania Sweden Greece Ireland United Kingdoom Italy **Non-EU Member States** Latvia Lithuania Iceland Luxembourg Liechtenstein Malta Norway Netherlands Switzerland Portugal Monaco Slovakia San Marino Slovenia Spain

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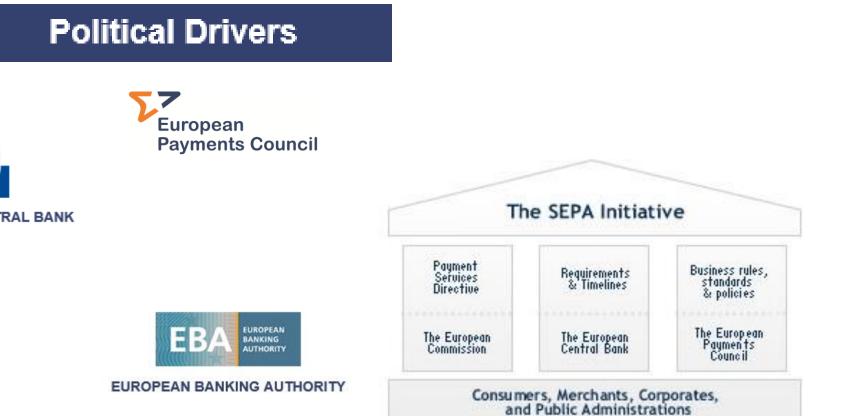






EUROPEAN COMMISSION

INCREAN DADLIAMEN





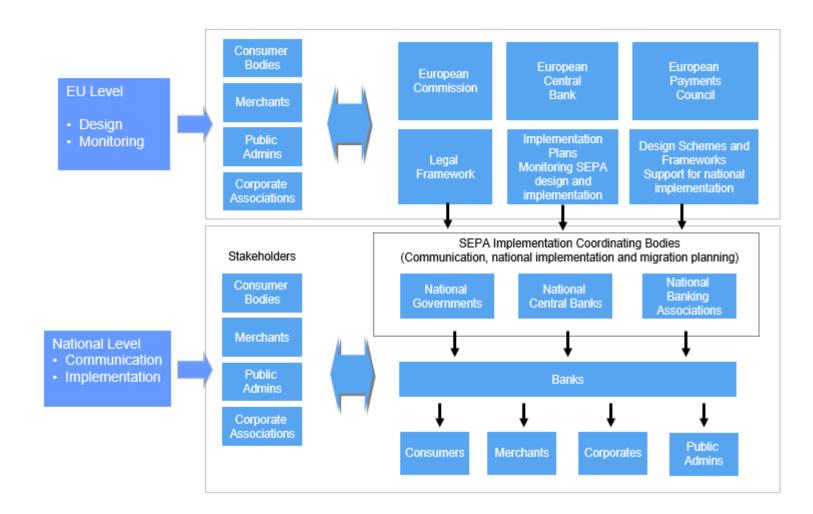


EUROPEAN COMMISSION

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Glossary of terms related to payment, clearing and settlement systems

#### List of abbreviations

ACH	Automated clearing house Features: Compliance – Infrastructures
BIC	Business identifier code, formerly known as bank identifier code Features: Standards
CSM	Clearing and settlement mechanism Features: Compliance – Infrastructures
EPC	European Payments Council Stakeholders
eSEPA.	Innovative products and services using modern information and communication technologies within the context of Innovation
IBAN	International Bank Account Number Features: Standards
15020022 XML	Mandatory message format for transmission of SEPA transactions, inter alia between PSPs Features: Standards
MIF	Multilateral Interchange Fee. Collective agreement on mutual fees between more than two PSPs, for instance applied on card payments or direct debit transactions. Regulation 260/2012 bans MIFs on direct debit transactions.
NASO	National Adherence Support Organisation About: Countries
PE-ACH	Pan-European automated clearing house Features: Compliance – Infrastructures
PSD	Payment Services Directive (Directive 2007/64/EC of the European Parliament and of the Council of 13 November 2007 on payment services) Features: Legal basis
PSP	Payment service provider. A bank or other payment institution offering payment services to customers, as defined in the $\underline{\text{PSD}}$
PSU	Payment service user. A natural or legal person making use of a payment service, either as payer or payee.
SCF	SEPA Cards Framework About: Payment instruments
SCT	SEPA credit transfer About: Payment instruments
SDD	SEPA direct debit About: Payment instruments
SEDA	Single Furo Dayments Area



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# Glossary of terms related to payment, clearing and settlement systems



### May 2016:

The Crown Dependencies become part of the EPC SEPA schemes geographical scope.

# The islands of Jersey and Guernsey, as well as the Isle of Man (collectively known as the UK Crown Dependencies) are as of 1 May 2016 part of the geographical scope of the SEPA schemes.

October 2016: Deadline for migration to SEPA in non-euro countries

# After 2017:

There are currently no SEPA-related announcements planned for 2017. Please watch this space for further updates



# One of the deductions of this thesis is that ...

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# Língua Portuguesa com Acordo Ortográfico

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# cepa /ê/

ce.pa 🔹 ['sepv]

#### nome feminino

- 1. tronco de videira
- 2. ver videira
- 3. base do tronco de uma árvore com raízes grossas
- BIOLOGIA grupo de seres vivos de mesma espécie e de características semelhantes, especialmente microrganismos
- 5. tronco de uma linhagem ou família
- 6. *figurado* origem

#### não passar/sair da cepa torta

não progredir, não melhorar de situação

#### ser de boa cepa

pertencer a boa família



# **Single Euro Payments Area** Área Única de Pagamentos em Euros